Queen’s Division of Student Affairs supports students from their first point of contact with the university through to graduation. Our welcoming living and learning environment includes programs and services that promote academic and personal success! queensu.ca/studentaffairs

Academic Supports
Office of the University Registrar (OUR)
Gordon Hall, 1st Floor, 74 Union St., 613-533-2040 queensu.ca/registrar
The OUR facilitates undergraduate recruitment and admission, administers student awards, records, tuition, and fees, and conducts exams and timetabling. Our walk-in reception desk provides help with student cards, transcript orders, fee accounts and awards assessments.

Student Academic Success Services (SASS): Learning Strategies & The Writing Centre
Stauffer Library, Main Floor, 101 Union St., 613-533-6315 sass.queensu.ca
A partner in Queen’s Learning Commons, SASS provides professional 1:1 writing and learning support, general and discipline-specific academic skills workshops, peer writing and learning help, and English as a Second Language (ESL) support. SASS also delivers Bounce Back.

Career Services
Gordon Hall, 3rd Floor, 74 Union St., 613-533-2992 careers.queensu.ca
Queen’s central provider of career education and employment services, Career Services supports and empowers students in making informed decisions about employment, career direction, further education and co-curricular goals.

Health and Wellness
Student Wellness Services (formerly Health, Counselling & Disability Services)
LaSalle Building, 146 Stuart St., and 140 Stuart St., 613-533-2506 queensu.ca/studentwellness
Health Services offers doctor or nurse appointments, and a walk-in clinic (Sept. to April.) Counselling Services provides personal, crisis, and cross-cultural counselling. Accessibility Services approves academic accommodations for students with documented disabilities or health conditions, and provides advocacy, support and referrals. Health Promotion offers healthy lifestyle consultations, peer-led programs and volunteer opportunities.

Athletics & Recreation (A&R)
Athletics and Recreation Centre (ARC), 284 Earl St., 613-533-2500 gogaelsgo.com
The ARC is a state-of-the-art facility, rated A+ in The Globe and Mail’s student satisfaction survey, where you can access programs for all fitness levels and get your minimum weekly recommended 150 minutes of physical activity. Intramurals, workouts, pickup sports or swimming promote healthy living & help manage stress. Full-time students are ARC members and can attend all Gaels regular home season games for free!

Hospitality Services
Victoria Hall, Lower Level, 75 Bader Lane, 613-533-295 dining.queensu.ca
Choose a meal plan, check out our three dining halls and visit 21 retail food locations on campus.
**Student Life**

**Student Experience Office (SEO)**

*John Deutsch University Centre (JDUC), Room 135, 87 Union St., 613-533-2539 [queensu.ca/studentexperience]*

The SEO facilitates personal, social, and academic growth and development that enriches the student experience on campus. Programs include Summer Orientation to Academics and Resources (SOAR), Fall University Orientation, Q Success, and the Co-Curricular Opportunities Directory.

**Residences and Residence Life**

*Victoria Hall, Lower Level, 75 Bader Lane, 613-533-2529 [residences.housing.queensu.ca]*

Most first-year students live in one of Queen’s 18 unique Residence buildings. Professional and student staff members provide peer support, counselling, educational programming and community building with a commitment to fostering an inclusive and respectful environment.

**Community Housing**

*169 University Avenue, 613-533-2501 [community.housing.queensu.ca]*

Community Housing manages university-owned off-campus student rental properties and operates a service where local landlords list available student rental units.

**Student Community Relations Office**

*JDUC, Room 135, 87 Union St., 613-533-6745 [queensu.ca/studentcommunityrelations]*

This office provides students with guidance and advice about living in the Kingston community. Get information about housing, leases, insurance, moving in, moving out and neighbour issues.

**Queen’s University International Centre (QUIC)**

*JDUC, Room 111, 87 Union St., 613-533-2604 [quic.queensu.ca]*

QUIC supports international members of the Queen’s community, as well as students who are interested in internationalizing their education on campus or through study, work or travel abroad opportunities.

**Four Directions Aboriginal Student Centre**

*146 Barrie Street, 613-533-6970 [queensu.ca/fidasc]*

Committed to enhancing the development and well-being of Queen’s Aboriginal community, the Centre’s programs include 1:1 learning strategies and academic advising, personal support and counselling, group workshops, elder services and traditional teachings and ceremonies.

**University Chaplain**

*JDUC, Room 142B, 613-533-2186 [queensu.ca/chaplain]*

Chaplain Kate Johnson is a confidante and spiritual advisor to whom students can bring problems, concerns or crises, with the assurance of a personal, confidential and helpful relationship.

**Ban Righ Centre**

*32 Bader Lane, 613-533-2976 [banrighcentre.queensu.ca]*

The centre welcomes women of diverse backgrounds and all ages, especially those returning to university after a time away, and offers community, personal, practical and financial support.

For information and resources for parents, please visit [queensu.ca/parents](http://queensu.ca/parents)