## 2015-2016 REPORT OF WASTE REDUCTION WORK PLAN - GENERAL INFORMATION

Name of Owner and/or Operator of	Entity(ies) and Company N	lame: Queen's University	
Name of Contact Person:	Telephone #:	Email address:	
Llynwen Osborne	(613) 533-3396	Irao@queensu.ca	
Street Address(es) of Entity(ies): 207	Stuart Street		
Municipality: Kingston, ON			
Type of Entity (Check one )			
Retail Shopping Establishments	Hotels and Motels	·	
Retail Shopping Complexes	Hospitals		
Office Buildings	Educational Institut	ions	V
Restaurants	Large Manufacturin	ng Establishments	

### **DESCRIPTION OF ENTITY**

Provide a brief overview of the entity(ties):

Queen's University is located in Kingston, Ontario.

The campus is comprised of several buildings including libraries, laboratories, residence buildings, cafeterias, classrooms, and athletic facilities. Queen's University has approximately 25,000 students, staff and faculty and generates approximately 3400 MT of waste and recyclables per year.

## PLANS TO REDUCE, REUSE AND RECYCLE

For each category of waste described in Part V of "Report of a Waste Audit" (on which this plan is based), explain what your plans are to Reduce, Reuse and Recycle the waste, including: 1) how the waste will be source separated at the establishment, and 2) the programs to reduce, reuse and recycle all source separated waste.

Waste Category	Source Separation and 3Rs Program			
Mixed Fibre	Program already in place. Students, staff and faculty recycle mixed fibre materials in deskside and centralized receptacles. Receptacles are labeled clearly to ensure users are aware of what is accepted in the program and what is not.  Fine Paper 3 Rs: Reduce: Employees/students are encouraged to send correspondence electronically, only print documents when necessary, print double-sided. Reuse: Employees/students are encouraged to use paper with only one sided printing for scrap/note paper. Recycle: Paper that cannot be reused is recycled in desk-side or centralized recycling containers. Custodial staff picks up the material and recycle it in exterior recycling containers for collection by the contracted recycling company.			
Cans, Glass & Plastic	Program already in place. Students, staff and faculty recycle cans, glass and plastic materials in centralized receptacles. Receptacles are labeled clearly to ensure users are aware of what is accepted in the program and what is not.			
Organics	Program already in place. The dining halls have been equipped with two ECorect machines: one in Ban Righ in 2009 and one in Leonard Hall in 2011. The material that comes out of the composter is put into organics collection toters and sent to a composting facility. The campus retail outlets also participate in the organics program in the front and back of house of their operations. This material is also sent to a composting facility. Campus departments are invited to join the campus organics program which focuses on capturing food waste generated by staff who bring their lunches to work. Interested departments are issued a green bin to collect organics material. This container will be emptied into an exterior toter that is picked up weekly and transported to a composting facility. Departments can join the office organics program by filling out an on-line request form. Two buildings on campus have public organics collection: Queen's Centre and John Deutsch University Centre.			
Electronics	Program already in place. Employees are asked to fill out an online E-waste Disposal Request Form to dispose of electronic equipment such as computers, monitors, keyboards, phones, mice, scanners and printers. The Campus Computer Store is an OES approved ewaste drop-off for the public.			
Leaf & Yard	Program already in place. Grounds Department ensures all material collected is			
Waste	taken to Kingston Area Recycling Centre or is mulched for campus garden beds.			
Scrap Metal	Program already in place. The university has a scrap metal recycling program. Scrap metal includes any metal equipment or furniture that are free from hazardous materials. Items accepted for scrap metal recycling include: Steel, Cast Iron, Stainless Steel, Aluminum, Brass, Copper, Lead, Metal Alloys,			

	Electrical Wire, and furniture containing 50% metal, large appliances (Freon removed from fridges). Staff are asked to fill out an online pick up request to schedule a pick up.
Paint	Program already in place. Employees are instructed to fill out the online Hazardous Waste Disposal form on the Environmental Health & Safety website to have paint picked up for disposal.
Batteries	Program already in place. Employees are instructed to collect batteries in a container in their office. When the container is full, employees can either box them up and fill out the online Hazardous Waste Disposal form on the Environmental Health & Safety website or place them in RMC Battery Collection boxes in the main foyers of buildings across campus.
Fluorescent Tubes	PPS staff place all burnt out fluorescent tubes in their original boxes and compact fluorescents lamps are to be stored in a regular cardboard box. Staff tape the box closed and transport to the designated pick up location. Any broken fluorescent tubes are to be swept up and put in a plastic bag before placing in a cardboard box and taping it shut with either duct tape or packing tape. Bulbs are picked up monthly and sent for recycling.
Books	Program already in place. The university currently donates books to Textbooks for Change. A for-profit company that collects and sells books online to fund literacy initiatives around the world. Students, staff and faculty can donate their unwanted books by placing them in public collection boxes in buildings across campus.  Paperback and hardcover books that are not accepted by Textbooks for change can be recycled through the Mixed Fibre recycling program. Covers must be removed from hardcover books prior to recycling.
Furniture	Program already in place. Employees are asked to fill out an online Furniture Pick Up Request Form to make arrangements for unwanted furnishings. The university also has a furniture reuse program. Employees can contact the Recycling Coordinator to find out what's available or visit the Freecycle.queensu.ca website.
Grease	Program already in place. Food services groups collect grease from their operations in exterior containers provided by a grease recycling company. Grease is collected according to the pick-up frequency required for their operation.
Beer & Liquor Bottle Returns	Program already in place. Campus locations that serve alcohol participate in the beer and liquor bottle take-back program through their suppliers.

## RESPONSIBILTY FOR IMPLEMENTING THE WASTE AND REDUCTION WORK PLAN

Identify who is responsible for implementing the Waste Reduction Work Plan at your entity(ies). If more than one person is responsible for implementation, identify each person who is responsible and indicate the part of the Waste Reduction Work Plan that each person is responsible for implementing.

Name of Person	Responsibility	Telephone #
	Employee and studen	
	communication; program	<b>i</b>
Llynwen Osborne	enhancement and education.	613-533-3396

#### **COMMUNICATION TO STAFF, CUSTOMERS, GUESTS AND VISITORS**

Explain how the Waste Reduction Work Plan will be communicated to employees, customers, tenants, guests/visitors and students:

Written communication will be posted electronically on the Sustainability Office website for all employees and students to read, detailing the audit results and the plan to increase and continue with recycling initiatives for all functional areas of the campus. The communication will speak to the Work Plan action items and objectives, and will provide the vehicle necessary to continue towards greater diversion success.

Follow up communications will be provided to inform employees and students of program success, challenges and/or improvements required on a continual basis. Include recycling handling and protocols for the campus on and post information in all staff and student common areas, encouraging employees and students to participate in the available programs in order to maintain and enhance current and new campus waste diversion initiatives.

Communication Posters: <a href="http://www.queensu.ca/sustainability/resources/posters">http://www.queensu.ca/sustainability/resources/posters</a>

#### TIMETABLE FOR IMPLEMENTING WASTE REDUCTION WORK PLAN

Provide a timetable ind Reduction Work Plan will	icating when each Source Separation and 3Rs program of the Waste be implemented.	
ource Separation and Schedule for Completion		
Example:	"Deskside receptacles and centralized containers to be purchased in	
Fine Paper 3Rs Program	March. New collection contract for recycling to be arranged for April	
	Kick off for program and instructions to staff regarding 3Rs program to	
	occur in April" <u>OR</u>	
	"3Rs Program currently in place."	
Mixed Fibre	Program already in place. Continue to educate all employees/students about the materials accepted in the mixed fibre recycling program.	
Cans, Glass & Plastic	Program already in place. Continue to educate all employees/students about the materials accepted in the cans, glass and plastic recycling program.	
Organics	Program already in place. Continue to educate all employees/students about the materials accepted in the organics recycling program, recruit more office to join the Office Organics Program, expand the organics program to public spaces.	
Electronics	Program already in place. Continue to educate all employees/students about the materials accepted in the electronic waste recycling program and the process for scheduling electronic waste pick ups.	
Leaf & Yard Waste	Program already in place. Grounds Department ensures all material collected is taken to Kingston Area Recycling Centre or is mulched for campus garden beds.	
Scrap Metal	Program already in place. Continue to educate all employees/students about the materials accepted in the scrap metal recycling program and the process for scheduling scrap metal pick ups.	
Paint	Material is not recyclable. Continue to educate all employees/students about the paint collection program and how to contact Environmental	

	Health & Safety to collect unwanted paint.		
Batteries	Program already in place. Continue to educate all employees/student about battery recycling and how to contact Environmental Health & Safety to collect expired batteries.		
Fluorescent Tubes	Program already in place. Continue to educate Physical Plant Services staff about how to properly dispose of expired fluorescent tubes and compact fluorescents. Standard Operating Procedure available in hard copy and on-line.		
Books	Program already in place. Ensure all employees/students are educated on what is accepted in current recycling program and what is not by fall 2012. Covers from hard cover books must be removed before placed in recycling containers.		
Furniture	Material is not recyclable. Ensure employees/students are aware of campus furniture reuse practices.		
Grease	Program already in place. Dining Rooms and food outlets participate in grease recycling practices with an outside contractor.		
Beer & Liquor Bottle Returns	Program already in place. Campus locations that serve alcohol participate in the beer and liquor bottle take-back program through their suppliers.		

# ESTIMATED WASTE PRODUCED BY MATERIAL TYPE AND THE PROJECTED AMOUNT TO BE DIVERTED BY THE $3R^{\prime}S$

Material Categories (as stated in Part III)	Estimated Annual Waste Produced * (tonnes)	Name of Proposed 3Rs Program (as stated in Part III)	Projections to Reduce, Reuse or Recycle Waste (tonnes)			Estimated Annual Amount to be Diverted ** (%)
Example:			Reduce	Reuse	Recycle	
Fine Paper	1.8 t	Fine Paper 3Rs Program	200 t	100 t	1.2 t	83
Mixed Fibre		Mixed Fibre Recycling		,		0'65
	893.19	Program			620.02	69
Cans, Glass &		Cans, Glass & Plastic				
Plastic	662.49	Recycling Program			451.26	68
Organics		Organics Recycling				-2000
	1694.16	Program			308.14	18
Electronics		Electronic Waste				720
	34.05	Recycling Program			23.44	69
Leaf & Yard		Leaf & Yard Waste				
Waste	108.50	Recycling Program			107.80	99
Scrap Metal		Scrap Metal				
	72.70	Recycling Program			72.70	100
		Fluorescent Light		+		
Fluorescent		Tube Collection				
Tubes	16.73	Program			3.46	21
Books		Book Reuse &	_			
	66.07	Recycling Program			41.73	63
Furniture		Furniture Reuse	-			
	25	Program			3.38	.05

Grease		Grease Recycling		
	20.34	Program	20.34	100
Beer & Liquor	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Beer & Liquor Bottle		. 50-5
Bottles	12.59	Returns	12.59	100

I hereby certify that the information provided in this Waste Reduction Work Plan is complete and correct.					
Signature of authorized official:	Title:	Date	•		
Le Osbor	Recycling	Coordinator	May	12016	